



# Fee Manager



How much time do your employees waste juggling GL lists, calling your accounting department, and manually researching fee adjustments? CUTEK's Fee Manager turns this tedious task into an efficient member-service experience.

When the Fee Manager is invoked, the software displays a list of all fees that have been assessed against that account any time during the past two years. It only takes one mouse click to select each fee that needs to be adjusted. Fee Manager makes the appropriate adjustments to the member's account, debits the correct GL based on the type of fee that was assessed, and creates an individual record of each adjustment. This eliminates any confusion that could result in multiple refunds or other mis-postings.

This approach also serves as a security measure. Employees can only reverse fees that have actually been assessed. Your credit union also has the option to place limits on the number of adjustments an employee can make on a given account and require supervisor approvals.

## KEY FEATURES

Eliminates manual research

Alleviates calls to the accounting department

Enhances member service

Improves the accuracy of fee adjustments

Tightens security around the fee adjustment process

Allows you to control fee refunds using your business rules

Provides complete reporting

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