



#### PRESIDENT'S MESSAGE

At CUTEK we are driven by a passion for innovation and a relentless pursuit of delivering cutting-edge technology and consulting to meet your diverse needs. It is with great pride that I reflect on the journey we have undertaken together, continuously evolving, and adapting to the ever-changing landscape of the financial services industry.

Our success is rooted in your success. We recognize that behind every project, every line of code, and every partnership, there lies a shared goal - to empower businesses and individuals with the tools to thrive in a dynamic marketplace. Innovation is the heartbeat of our company. We invest in the brightest minds and foster a culture that encourages creativity and curiosity. Our dedicated teams work tirelessly to develop solutions that push the boundaries of what's possible, ensuring that you stay ahead in this digital age.

Client satisfaction has been and will always be our top priority. We listen attentively to your feedback and continuously improve our products and services to meet your evolving needs. Your trust in our capabilities drives us to exceed expectations, and we are deeply committed to maintaining the highest standards of quality in everything we do.

I extend my heartfelt gratitude to each one of you for your unwavering support and trust in CUTEK. Together, we have achieved remarkable milestones, and we are excited about the opportunities that lie ahead. Whether your next initiative brings you to us for merger support, vendor selection assistance, a product need, or custom programming – CUTEK is here to ensure your successes are our successes.

Our journey is defined by our collective spirit, and we look forward to embarking on new ventures with you, our valued clients. Thank you for being an essential part of our story, and we eagerly anticipate shaping a future where technology transforms lives for the better.

## OPEN MERGER SPOTS FOR 2024-2025

"Most people only do 1-2 mergers in a lifetime, CUTEK did 8 mergers last year."

 Adele Glenn, CUTEK VP of Products and Consulting

The CUTEK Team has worked on more than 100 mergers. Leveraging CUTEK'S years of merger experience can help ensure that each merger goes smoothly.

## REACH OUT TO AN EXPERT TODAY





### **WIRE MANAGER**

# ARE YOU READY FOR THE ISO 20022 WIRE FORMAT CHANGEOVER?

CUTEK's Wire Manager is the ideal solution for credit unions of any size to manage their high-volume, wire transaction environments that accept domestic and international wire transfers on a routine basis. Wire Manager is fully integrated into the Symitar® platform and is easy to use for both back-end and front-end users with custom, flexible workflows tailored to your credit union's needs.





# **POWERDOCS**GET AHEAD OF THE CURVE!

The future of forms is PowerDocs, are you prepared?







LEARN MORE

### WELCOME BRUCE BOTINE, CLIENT RELATIONSHIP EXECUTIVE

Bruce joined CUTEK in 2023 and holds the position of Client Relationship Executive. His role primarily entails building a strong rapport with CUTEK clients, understanding their unique needs, and providing technical guidance and support to ensure CUTEK clients can deliver the highest possible value to their members.



Bruce grew up in a military family, and his father's service to our country instilled a deep sense of pride and respect for the armed forces. His upbringing also inspired Bruce to pursue a career that would allow him to serve others in a meaningful way.

After graduating from the University of Texas-San Antonio with a degree in political science, he began his professional journey in sales, leadership, and account management, gaining over 15 years of experience in the field. Throughout his career, he has always been committed to providing excellent service and creating exceptional client experiences.

When Bruce is not working, he enjoys spending time with his beautiful wife and their five children.

#### **EFFICIENCY STUDIES:**

HOW FINE-TUNING YOUR CREDIT UNION WILL ENHANCE MEMBER SATISFACTION, ACHIEVE COST SAVINGS, AND POSITION YOUR ORGANIZATION FOR LONG-TERM SUCCESS



CUTEK utilizes several different highly effective approaches for assessing and enhancing operational efficiency, providing practical guidance for credit unions seeking to optimize their processes and workflows. Advanced analytics techniques like predictive modeling, regression analysis, and machine learning enable credit unions to forecast future trends, mitigate risks, and enhance operational efficiency. CUTEK sets an actionable path forward for credit unions to assess current processes, identify opportunities for optimization, and prioritize initiatives based on their potential impact and resource requirements. CUTEK stands ready to assist and can conduct comprehensive and customized operational efficiency studies, leveraging our expertise, time, and resources to deliver actionable insights for your organization.

DOWNLOAD EFFICIENCY STUDY WHITE PAPER

SCHEDULE YOUR EFFICIENCY STUDY FOR 2024 OR 2025



### **UPCOMING CLIENT CONFERENCES**







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