



CAMS Alert Manager



In the past, Compromised Account Management System (CAMS) alerts from Visa® or MasterCard® might have been a rare occurrence. Today, it's not unusual for a credit union to receive multiple CAMS alerts in a single week, or even a single day.

Responding to a CAMS alert list requires multiple steps — tracking the alert for each compromised card, ordering new cards if necessary, blocking current cards when appropriate, and notifying members.

Performed manually, these steps can take many hours, depending on the scope of the breach. CUTEK's CAMS Alert Manager can reduce this to minutes.

As the CAMS alert file is processed, the CAMS Alert Manager places a note on all matching cards in the database. It can then optionally block compromised cards and order new ones, either immediately or at some later time that your employees can specify.

KEY FEATURES

Tracking of all CAMS Alerts received, including multiple alerts for a single card

Supports EMV and digitally issued cards

Flexibility to deal with different CAMS Alerts in different ways: take a wait-and-see approach for one, while reordering all cards immediately for another

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